

How CHIME IT Executive Members View AI

A MARKET SURVEY OF
HEALTHCARE IT LEADERSHIP

JUNE
2026

81%

rated clinician
involvement in AI
vitaly important

77%

saw better
outcomes when AI
and clinicians
work together

28%

said clinician
involvement in AI
was unimportant

The mandate is clear: clinicians belong at the helm

More than eight in ten IT leaders rated clinician involvement in the design and deployment of AI as mostly or vitally important. Not one respondent called it unimportant. The strongest signal in the survey is that AI in healthcare is expected to keep clinicians in control, not push them aside.

Collaboration produces better outcomes

Three quarters of respondents said they have seen better outcomes when AI tools are used collaboratively with clinicians. None said collaboration failed to help. The verdict from the field is consistent: pairing AI with clinical judgment is the only solution that works.



The top risk of unsupervised AI: hallucination

Asked what happens when AI operates without clinician oversight, respondents named hallucination far more than any other concern. Bias, drift, inaccurate documentation, liability, and exposure of protected health information followed. The common thread is that AI left to run on its own produces output that cannot be trusted without review.

What drives adoption: workflow fit and early involvement

Frontline adoption climbs when AI is embedded into existing workflows, saves time, and returns staff to patient care. Leaders pointed to involving clinicians from the start, transparency about what the AI is doing, training, and visible results. Tools imposed from the outside struggle. Tools that clinicians help shape get used.

The consensus: augment, do not replace

Across open responses, the same view surfaced again and again. AI should augment clinical judgment rather than replace it, and it must be governed, validated, and monitored before it is trusted in clinical or operational decisions. The recurring advice to peers was to define where automation ends and human authority begins, test rigorously, and tie every deployment to measurable value.

Why this matters for Carta Healthcare

These findings describe the **Hybrid Intelligence** model exactly. Carta Healthcare pairs frontier AI with credentialed clinical abstractors so that speed comes from automation and trust comes from clinical judgment. Clinicians at the helm. AI as the force multiplier.

www.carta.healthcare

At Carta Healthcare, we believe high-quality data is the foundation for better healthcare outcomes. Traditional clinical data abstraction methods are labor-intensive, time-consuming, and costly. Our hybrid intelligence approach combines advanced AI with expert clinicians to deliver accurate, actionable data, reduce costs, and improve efficiency for hospitals and health systems nationwide. Recognized with awards such as the Merit Award, Pinnacle Award, and BIG Innovation Awards, Carta Healthcare is redefining the future of healthcare data management.

